HELBUS Student Satisfaction Survey

Results for class of 2012-2013 January 2014



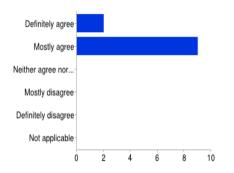
Survey principles

- The survey is conducted annually among students who are finishing their foundation degrees (HNDs from 2014 onwards).
- The purpose of the survey is to rate the quality of student experience and to provide HELBUS with a tool to monitor and improve the experience.
- The survey follows closely the National Student Survey organised in the UK among final year students.
- This document contains the results for the founding cohort (n=11)



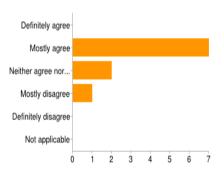
Student Satisfaction Survey 2013: Teaching

Teaching staff are good at explaining things [My view on teaching]



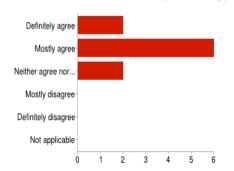
Definitely agree	2	189
Mostly agree	9	829
Neither agree nor disagree	0	09
Mostly disagree	0	09
Definitely disagree	0	09
Not applicable	0	09

Teaching staff have made the subjects interesting [My view on teaching]



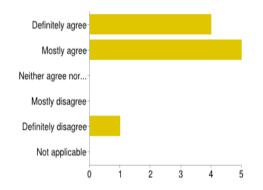
Definitely agree	0	0%
Mostly agree	7	70%
Neither agree nor disagree	2	20%
Mostly disagree	1	10%
Definitely disagree	0	0%
Not applicable	0	0%

Staff are enthusiastic about what they are teaching [My view on teaching]





The program is intellectually stimulating [My view on teaching]

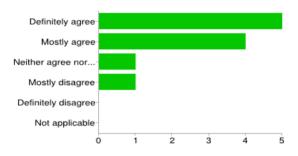


Definitely agree	4	40%
Mostly agree	5	50%
Neither agree nor disagree	0	0%
Mostly disagree	0	0%
Definitely disagree	1	10%
Not applicable	0	0%



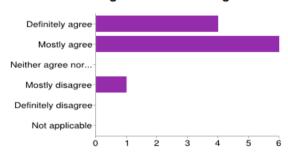
Student Satisfaction Survey 2013: Assessment and feedback

The criteria used in marking have been clear in advance [My view on assessment and feedback]



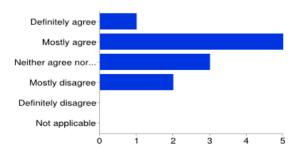
Definitely agree	5	45%
Mostly agree	4	36%
Neither agree nor disagree	1	9%
Mostly disagree	1	9%
Definitely disagree	0	0%
Not applicable	0	0%

Assessment arrangements and marking have been fair [My view on assessment and feedback]



Definitely agree	4	36%
Mostly agree	6	55%
Neither agree nor disagree	0	0%
Mostly disagree	1	9%
Definitely disagree	0	0%
Not applicable	0	0%

Feedback on my work has been prompt [My view on assessment and feedback]

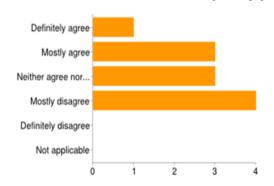


Definitely agree	1	9%
Mostly agree	5	45%
Neither agree nor disagree	3	27%
Mostly disagree	2	18%
Definitely disagree	0	0%
Not applicable	0	0%



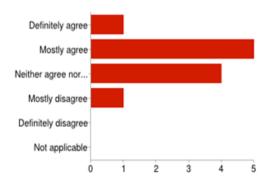
Student Satisfaction Survey 2013: Assessment and feedback

I have received detailed comments on my work [My view on assessment and feedback]



Definitely agree	1	9%
Mostly agree	3	27%
Neither agree nor disagree	3	27%
Mostly disagree	4	36%
Definitely disagree	0	0%
Not applicable	0	0%

Feedback on my work has helped me clarify things I did not understand [My view on assessment and feedback]

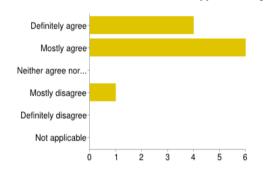


Definitely agree	1	9%
Mostly agree	5	45%
Neither agree nor disagree	4	36%
Mostly disagree	1	9%
Definitely disagree	0	0%
Not applicable	0	0%



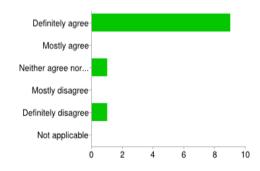
Student Satisfaction Survey 2013: Academic and Administrative support

I have received sufficient advice and support with my studies [My view on academic and administrative support]



Definitely agree	4	36%
Mostly agree	6	55%
Neither agree nor disagree	0	0%
Mostly disagree	1	9%
Definitely disagree	0	0%
Not applicable	0	0%

I have been able to contact staff when I needed to [My view on academic and administrative support]



 Definitely agree
 9
 82%

 Mostly agree
 0
 0%

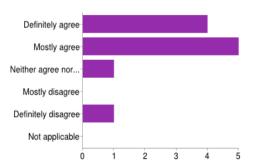
 Neither agree nor disagree
 1
 9%

 Mostly disagree
 0
 0%

 Definitely disagree
 1
 9%

 Not applicable
 0
 0%

Good advice was available when I needed to make study choices [My view on academic and administrative support]



 Definitely agree
 4
 36%

 Mostly agree
 5
 45%

 Neither agree nor disagree
 1
 9%

 Mostly disagree
 0
 0%

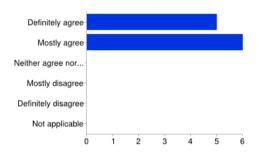
 Definitely disagree
 1
 9%

 Not applicable
 0
 0%



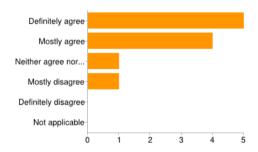
Student Satisfaction Survey 2013: Organisation and Management

The timetable works efficiently as far as my activities are concerned [My view on HELBUS organisation and management]



5	45%
6	55%
0	0%
0	0%
0	0%
0	0%
	0

Any changes in the courses or teaching have been communicated effectively [My view on HELBUS organisation and management]



 Definitely agree
 5
 45%

 Mostly agree
 4
 36%

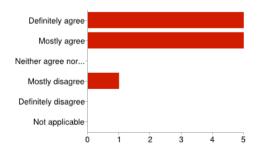
 Neither agree nor disagree
 1
 9%

 Mostly disagree
 1
 9%

 Definitely disagree
 0
 0%

 Not applicable
 0
 0%

The program is well organised and running smoothly [My view on HELBUS organisation and management]



 Definitely agree
 5
 45%

 Mostly agree
 5
 45%

 Neither agree nor disagree
 0
 0%

 Mostly disagree
 1
 9%

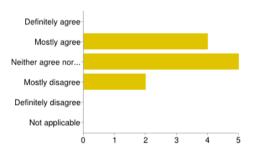
 Definitely disagree
 0
 0%

 Not applicable
 0
 0%



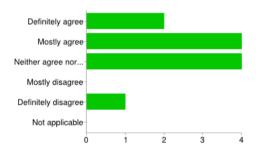
Student Satisfaction Survey 2013: Learning Resources

The library resources and services are good enough for my needs [My view on HELBUS' learning resources]



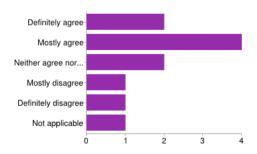
Definitely agree	0	0%
Mostly agree	4	36%
Neither agree nor disagree	5	45%
Mostly disagree	2	18%
Definitely disagree	0	0%
Not applicable	0	0%

I have been able to get support for IT when I needed to [My view on HELBUS' learning resources]



Definitely agree	2	18%
Mostly agree	4	36%
Neither agree nor disagree	4	36%
Mostly disagree	0	0%
Definitely disagree	1	9%
Not applicable	0	0%

I have been able to access specialised equipment, facilities, or rooms when I needed to [My view on HELBUS'

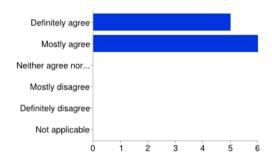


3%
8%
3%
9%
9%
9%



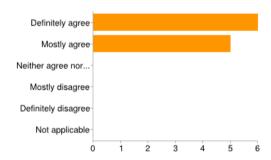
Student Satisfaction Survey 2013: Personal Development

The course has helped me to present myself with confidence [null]



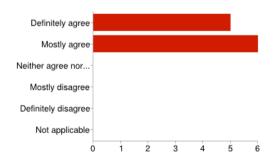
Definitely agree	5	45%
Mostly agree	6	55%
Neither agree nor disagree	0	0%
Mostly disagree	0	0%
Definitely disagree	0	0%
Not applicable	0	0%

My communication skills have improved [null]



Definitely agree	6	55%
Mostly agree	5	45%
Neither agree nor disagree	0	0%
Mostly disagree	0	0%
Definitely disagree	0	0%
Not applicable	0	0%

As a result of the program, I feel confident in tackling unfamiliar problems [null]



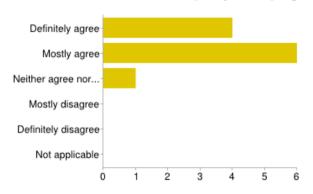
Definitely agree	5	45%
Mostly agree	6	55%
Neither agree nor disagree	0	0%
Mostly disagree	0	0%
Definitely disagree	0	0%
Not applicable	0	0%



Student Satisfaction Survey 2013:

Overall satisfaction

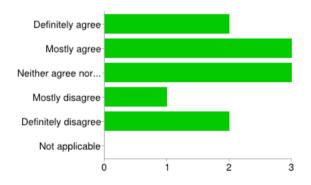
Overall, I am satisfied with the quality of the program [null]



Definitely agree	4	36%
Mostly agree	6	55%
Neither agree nor disagree	1	9%
Mostly disagree	0	0%
Definitely disagree	0	0%
Not applicable	0	0%

Student association

I am satisfied with the students' union at HELBUS [My view on HELBUS Student Core]



Definitely agree	2	18%
Mostly agree	3	27%
Neither agree nor disagree	3	27%
Mostly disagree	1	9%
Definitely disagree	2	18%
Not applicable	0	0%

