

HELBUS Student Satisfaction Survey

Results for class of 2012-2013

January 2014



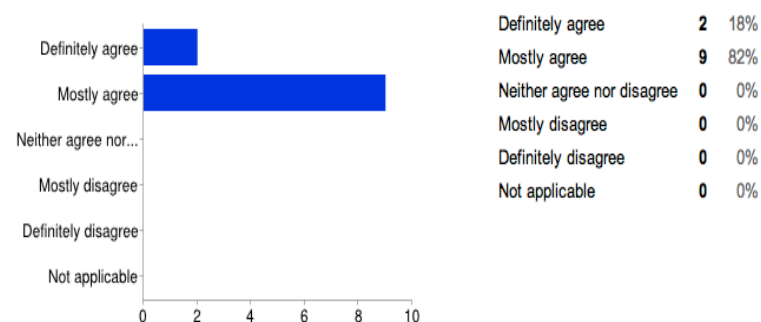
Survey principles

- The survey is conducted annually among students who are finishing their foundation degrees (HNDs from 2014 onwards).
- The purpose of the survey is to rate the quality of student experience and to provide HELBUS with a tool to monitor and improve the experience.
- The survey follows closely the National Student Survey organised in the UK among final year students.
- This document contains the results for the founding cohort (n=11)

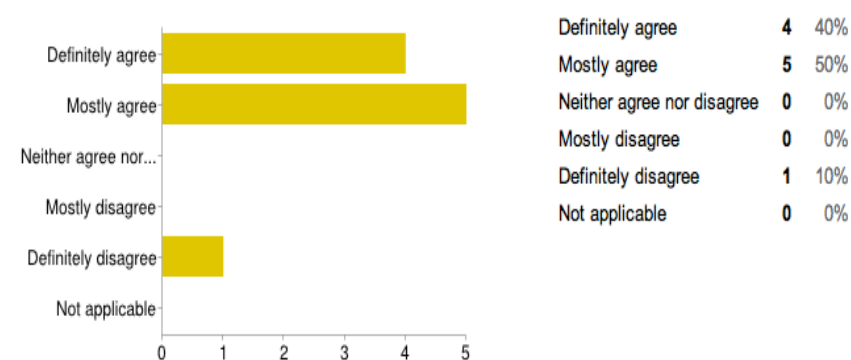


Student Satisfaction Survey 2013: Teaching

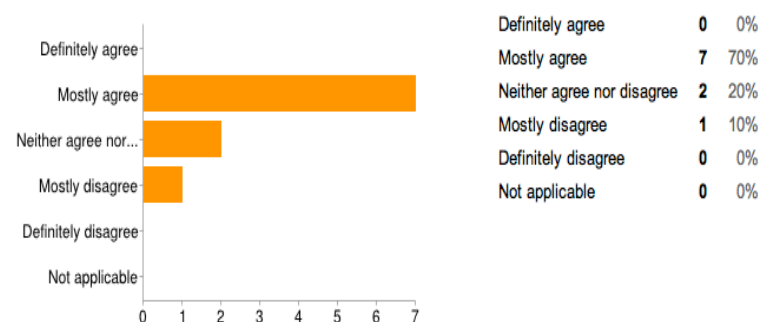
Teaching staff are good at explaining things [My view on teaching]



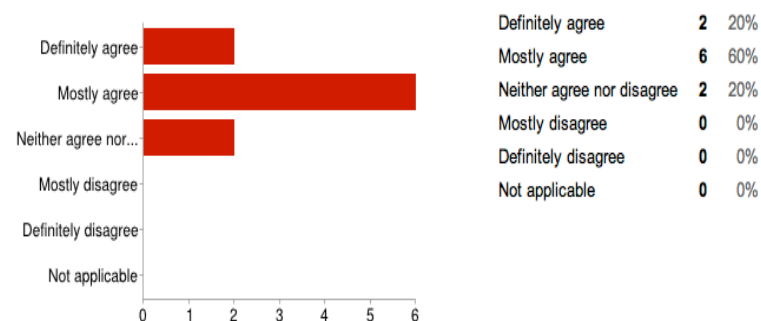
The program is intellectually stimulating [My view on teaching]



Teaching staff have made the subjects interesting [My view on teaching]

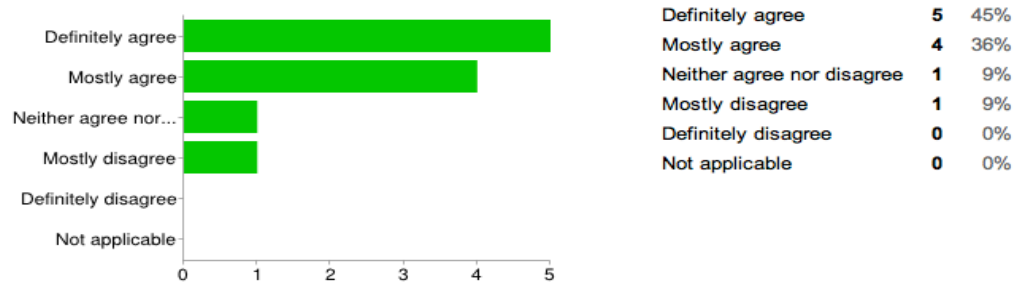


Staff are enthusiastic about what they are teaching [My view on teaching]

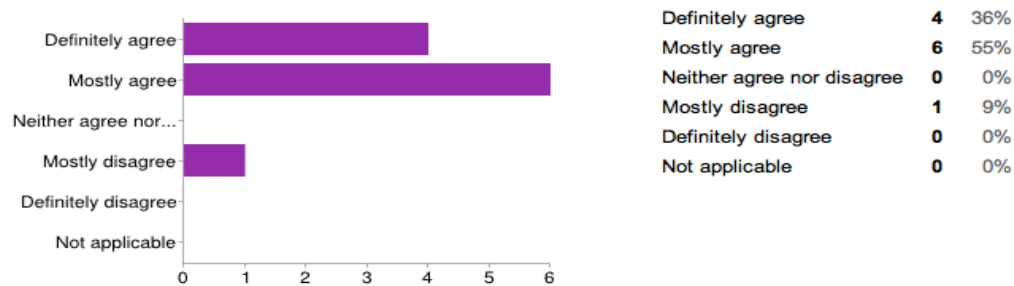


Student Satisfaction Survey 2013: Assessment and feedback

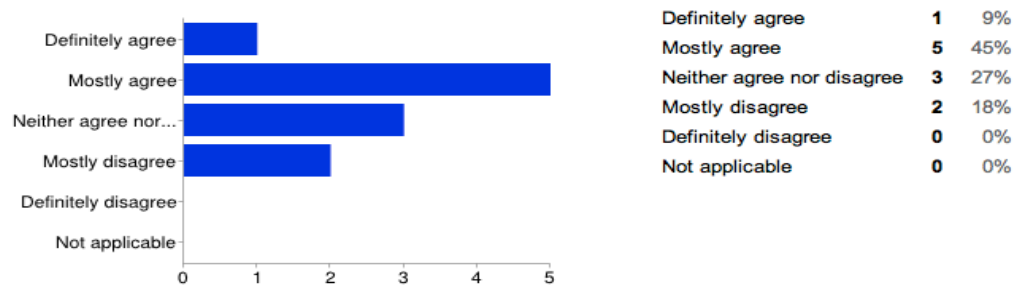
The criteria used in marking have been clear in advance [My view on assessment and feedback]



Assessment arrangements and marking have been fair [My view on assessment and feedback]

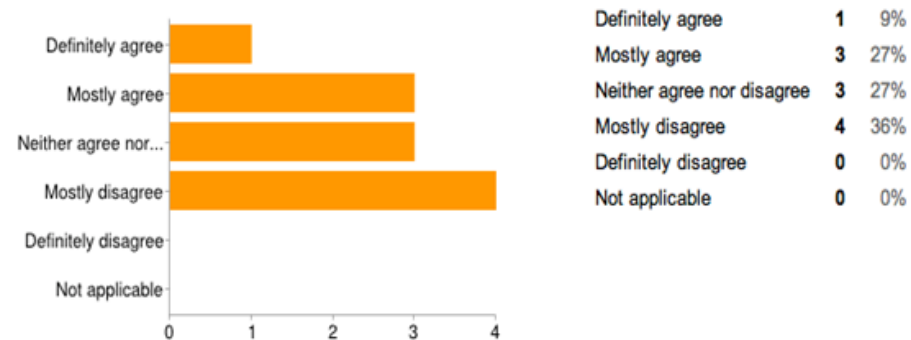


Feedback on my work has been prompt [My view on assessment and feedback]

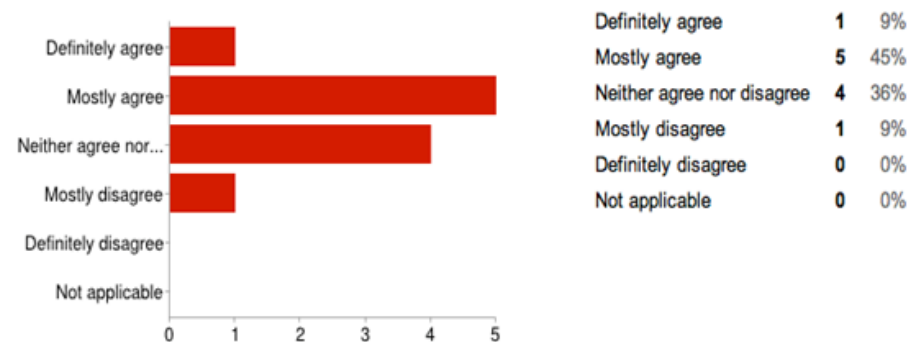


Student Satisfaction Survey 2013: Assessment and feedback

I have received detailed comments on my work [My view on assessment and feedback]

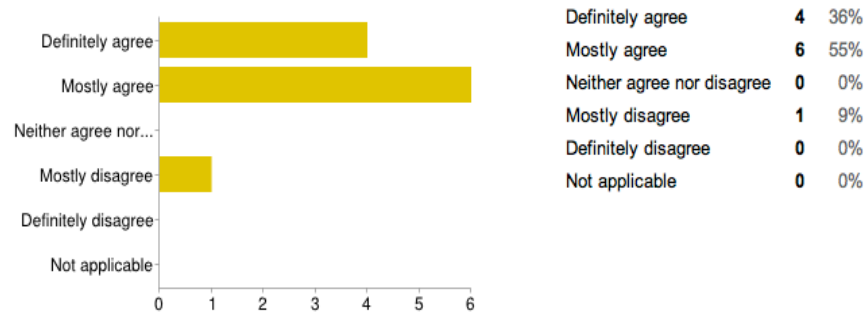


Feedback on my work has helped me clarify things I did not understand [My view on assessment and feedback]

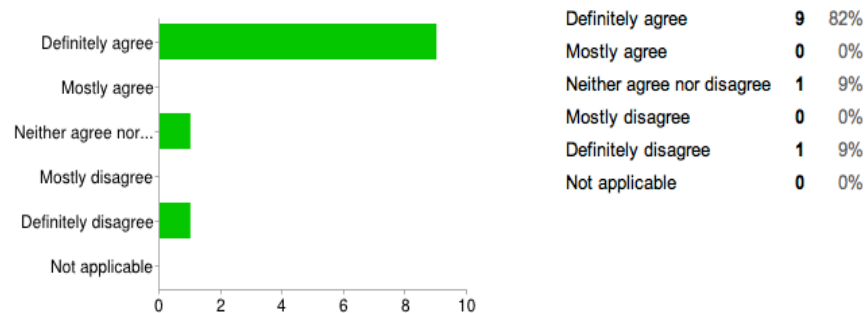


Student Satisfaction Survey 2013: Academic and Administrative support

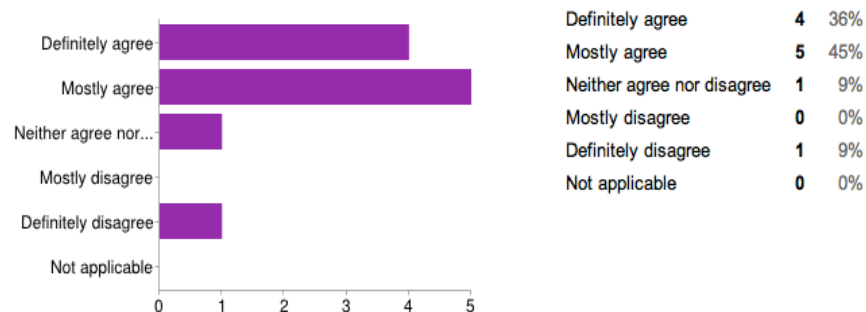
I have received sufficient advice and support with my studies [My view on academic and administrative support]



I have been able to contact staff when I needed to [My view on academic and administrative support]

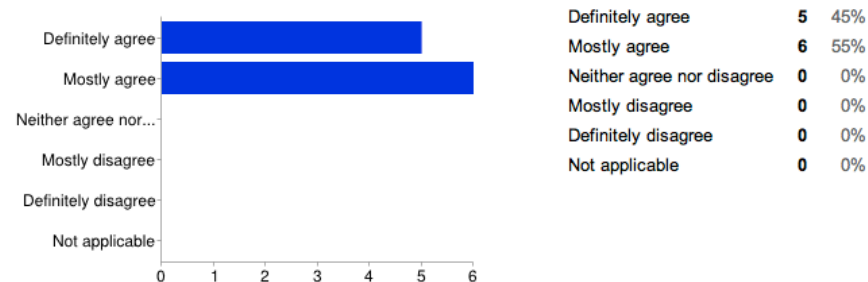


Good advice was available when I needed to make study choices [My view on academic and administrative support]

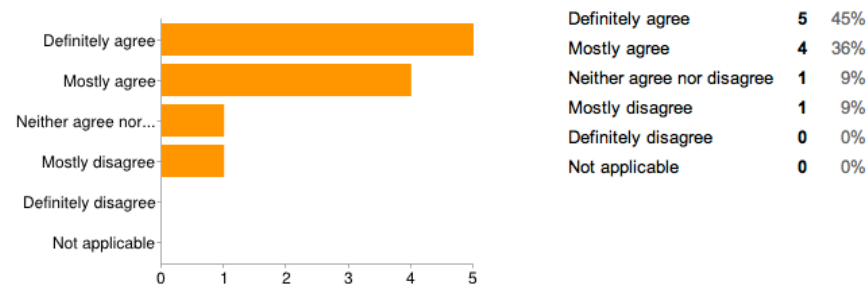


Student Satisfaction Survey 2013: Organisation and Management

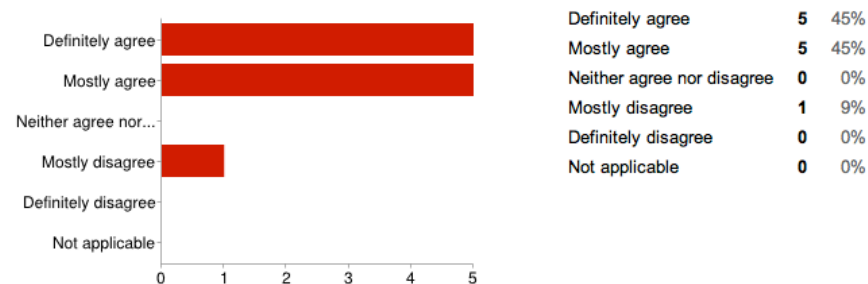
The timetable works efficiently as far as my activities are concerned [My view on HELBUS organisation and management]



Any changes in the courses or teaching have been communicated effectively [My view on HELBUS organisation and management]

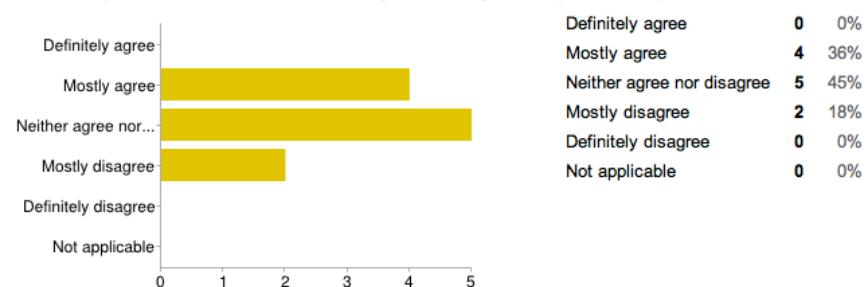


The program is well organised and running smoothly [My view on HELBUS organisation and management]

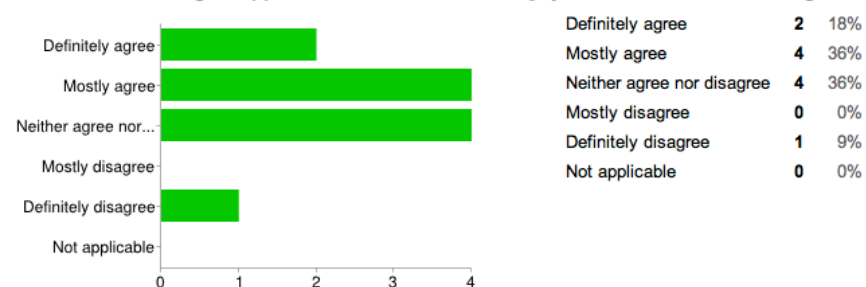


Student Satisfaction Survey 2013: Learning Resources

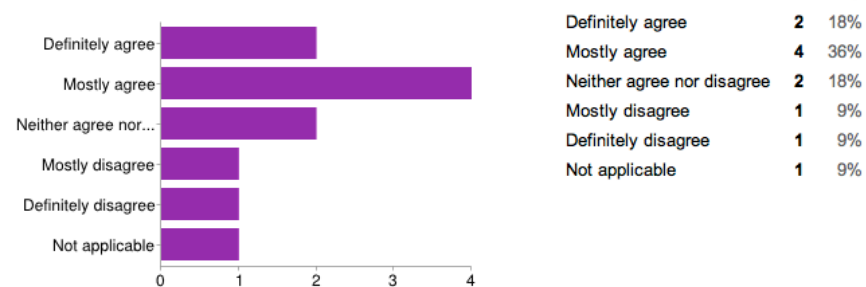
The library resources and services are good enough for my needs [My view on HELBUS' learning resources]



I have been able to get support for IT when I needed to [My view on HELBUS' learning resources]

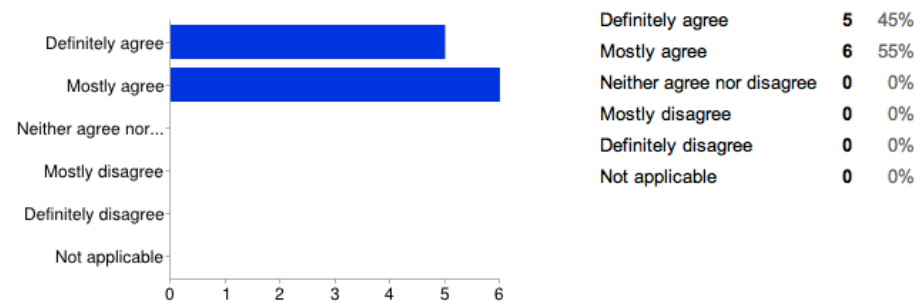


I have been able to access specialised equipment, facilities, or rooms when I needed to [My view on HELBUS']

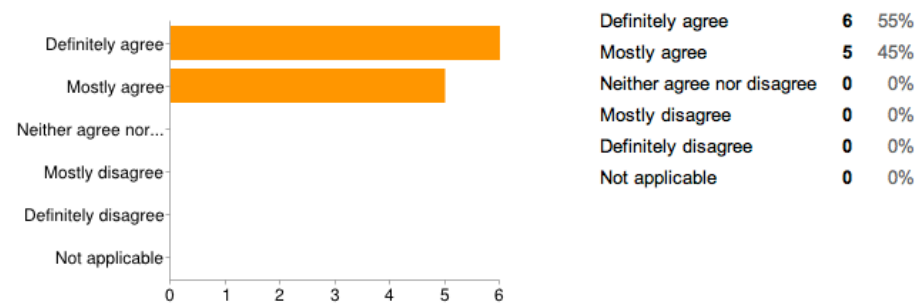


Student Satisfaction Survey 2013: Personal Development

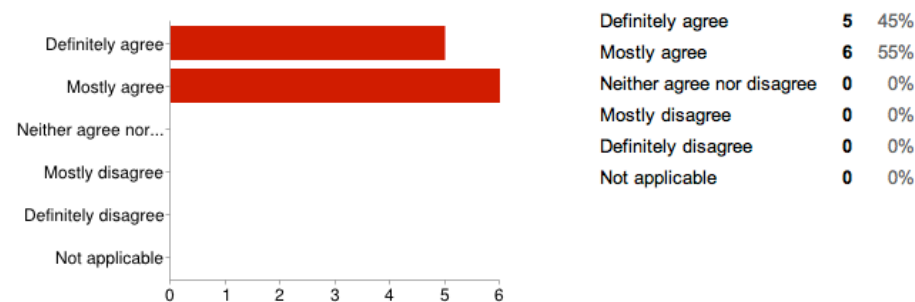
The course has helped me to present myself with confidence [null]



My communication skills have improved [null]



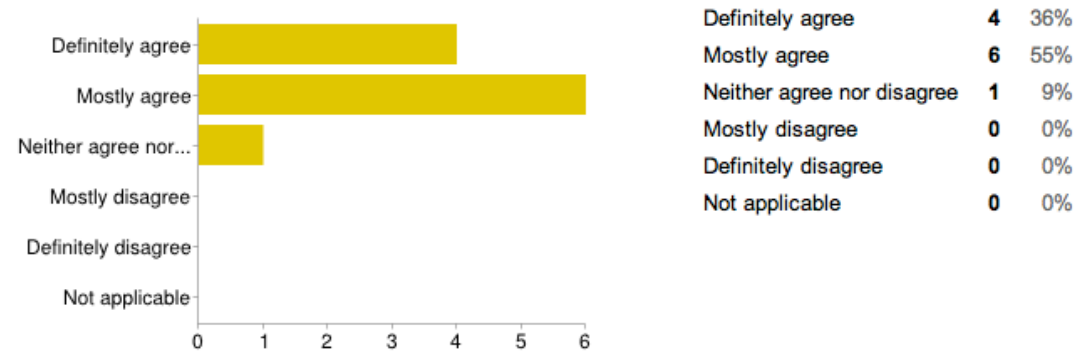
As a result of the program, I feel confident in tackling unfamiliar problems [null]



Student Satisfaction Survey 2013:

Overall satisfaction

Overall, I am satisfied with the quality of the program [null]



Student association

I am satisfied with the students' union at HELBUS [My view on HELBUS Student Core]

